



# Kari Liwanag | UX Designer

## Experience

### Product Analyst

ClearBalance HealthCare | October 2016-Current

I am a team member of the Product Management Department for a healthcare financial services company. I collaborate with multiple departments and aid in the development and execution of internal product roadmaps using Agile methodology.

### UX Design & Research

Microsoft Teams Case Study | Coursework | UC San Diego | October 2020-December 2020

I worked in a team of two to make the first time user experience for Microsoft Teams easier for end users. We designed a prototype of a built-in interactive tutorial feature to help new users learn the various functions of the software.

### UX Design & Research

CyberShield Design Project | Coursework | UC San Diego | October 2020-December 2020

I worked in a team of four that came up with a design to aid users in taking control of their digital footprint. We created a prototyped application, CyberShield, to allow users to manage their online presence with minimal effort.

### User Tester

Freelance Contractor | October 2018-Current

I offer my services as a freelance user tester for multiple user testing companies, such as: Userlytics, UserTesting, and TryMyUI. I have achieved high ratings from clients along with a better understanding of how usability testing is conducted.

## Education

### University of California San Diego

B.S. Cognitive Science | October 2019-September 2021

I specialized in Design & Interaction. My coursework included focus in UX research, testing, design, and front-end development.

### San Diego Miramar College

Computer Science Major | September 2016-June 2019

My major coursework focused on Computer Science and programming fundamentals. I learned multiple programming languages (C++, C#, Java) throughout the course of my program.

## Contact



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## Skills



- Agile
- High Fidelity Prototyping
- Low Fidelity Prototyping
- Product Design
- Product Management
- Scrum
- Storyboarding
- User Experience Design
- User Research
- Usability Testing
- Wireframing

## Tools



- Adobe Photoshop
- Adobe InDesign
- Adobe XD
- Azure DevOps
- Confluence
- Figma
- InVision
- HTML
- CSS
- JavaScript
- Python
- SQL
- TargetProcess